Fiscal Year 2015 645 Compliance Report NORTH

	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Totals
Complaints Received	8	10	4	4	7								33
Non-Jurisdictional	1	1	0	1	2								5
Cases Opened	5	9	4	3	5								26
Cases Closed	4	0	1	6	0								11
Resolved Complaints	2	0	0	0	0								2
Resolution $ Returned	0	0	0	0	0								0
Under Investigation	**44**	**53**	**56**	**52**	**57**								**57**
Admin Sanctions	1	0	0	0	1								2
Total $ Fined	500	0	0	0	1500								2000
Referred To Hearing	0	0	2	6	0								8
Pending Hearing	**4**	**4**	**6**	**12**	**11**								**11**
Incoming Calls	37	10	27	25	23								122
Outgoing Calls	31	12	22	23	25								113
Walk-ins	0	0	0	0	0								0

Fiscal Year 2015 645 Compliance Report SOUTH

	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Totals
Complaints Received	225	240	194	195	163								1017
Non-Jurisdictional	47	39	36	42	27								191
Cases Opened	161	185	138	142	124								750
Cases Closed	168	185	135	211	153								852
Resolved Complaints	17	16	20	11	13								77
Resolution $ Returned	31,447	2,500	48,068	4290	6277								92582
Under Investigation	**376**	**376**	**371**	**308**	**281**								**281**
Admin Sanctions	117	161	98	131	112								619
Total $ Fined	35,950	22,450	30,400	31850	23750								144400
Referred To Hearing	1	0	10	3	2								16
Pending Hearing	**28**	**63**	**62**	**42**	**42**								**42**
Incoming Calls	827	736	808	706	600								3677
Outgoing Calls	551	547	691	541	456								2786
Walk-ins	49	35	41	49	42								216
Request For Records	20	14	21	24	9								88